

2019

- HM Awards – Best Resort 2019
- Luxury Travel Magazine – Gold List – Best luxury resort in Australia

2018

- Conde Nast Traveller – Readers Choice Awards– Best Hotels in Australia – 3rd position
- Australian Traveller 2018 People’s Choice Awards
 - Best Luxury Hotel/Resort/Lodge
 - Best Boutique Hotel
- Luxury Travel Magazine Gold List
 - Best Australian Resort
- HM Awards
 - Best Australian Lodge 2018
 - Best Resort 2018
 - Highly commended – Australasian Hotel of the Year

2017

- Boutique Hotel Awards – World’s Best Beach or Coastal Hotel
- Conde Nast Traveller – Readers Choice Awards – Top Resorts in Australia and South Pacific – 7th position
- Luxury Travel Magazine Gold List
 - Best Australian Luxury Romantic Property

2016

- Australian Traveller 2016 People’s Choice Awards
 - Best Luxury Hotel or Resort
 - Most Romantic Escape (qualia)
 - Most Desirable Island Escape (Hamilton Island)
- HM Awards
 - Best Resort 2016
- Luxury Travel Magazine
 - Best Australian Resort 2016
 - Best Australian Romantic Property 2016

2015

- Condé Nast Traveler Gold List 2015 – Best Hotel Design
- HM Awards
 - Best Australian Lodge – Winner
 - Best Day Spa – Winner
 - Best Resort
- Luxury Travel Magazine
 - 2015 winner Best Australian Resort

2014

- Smith Hotel Awards 2014 – second in the ‘Best Smith Hotel’ category
- Australian Traveller Readers’ Choice Awards
 - Best Luxury Resort in Australia
 - Best Spa in Australia
- US Condé Nast Traveller’s Top 100 Readers’ Travel Awards – second in the ‘Best resort in Australia + NZ’ category
- UK Condé Nast Traveller’s Top 100 Readers’ Travel Awards
 - Best Resort in Australia
 - Second in the Australasian & The South Pacific region
- HM Awards
 - Best Resort
 - Best Hotel Chef, Alastair Waddell
- Australian Federation of Travel Agents National Travel Industry Awards – Best Australian Hotel/Resort
- Luxury Travel Magazine Gold List – Best Australian Resort
- Condé Nast Traveler Gold List 2014 – World’s Best Beach Hotels

2013

- Australian Gourmet Traveller 2013 Travel Awards – Best Australian Island Resort
- Luxury Travel Magazine Gold List – Best Australian Resort
- TripAdvisor Travellers’ Choice Awards - Most Romantic Hotel in Australia
- Quickbeds Annual Survey – Preferred Resort Hotel

2012

- Australian Traveller Readers’ Choice Awards - Best Resort in Australia
- HotelsCombined – Top 10 Hotels for 2012
- Condé Nast Traveler Readers’ Choice Awards
 - Best in the World
 - Best Resort in the Oceania region
- World Travel Awards – Australia’s Leading Resort
- UK Prestigious Star Awards 2012 – Best Venue Website
- HM Awards
 - Best Resort
 - Best Spa, Spa qualia
 - Best Hotel Chef, Alastair Waddell
- WISH Magazine’s Travel Top 50 – Best Australian Hotel
- UK Condé Nast Traveller Gold List – Best for Leisure Facilities
- Luxury Travel magazine Gold List – Best Australian Boutique Property, Villa or Lodge
- Australian Gourmet Traveller Magazine – Travel Awards
 - Best Spa
 - Best Australian Island Resort
- TripAdvisor Travelers’ Choice List
 - Luxury Hotel's in Australia
 - Luxury Hotel's in the South Pacific
 - Relaxation/Spa Hotels in Australia
 - Relaxation/Spa Hotels in the South Pacific

2011

- UK Condé Nast Traveller Gold List

- UK Condé Nast Traveller Reader's Travel Awards – top 5 'overseas leisure hotels' for Australasia/South Pacific
- Australian Gourmet Traveller Awards
 - Best Resort
 - Best Spa, Spa qualia
 - Runner-up for Standout Australian Travel Experience
- HM Awards
 - Resort of the Year,
 - Australian Lodge of the Year
 - Day Spa of the Year
- Luxury Travel magazine Gold List – Runner up for Best Australian Resort

2010

- HM Awards
 - Resort of the Year
 - Highly Commended for Best Five Star
 - Highly Commended for Best Spa, Spa qualia
- Australian Gourmet Traveller Awards – Best Spa, Spa qualia

2009

- Australian Gourmet Traveller Awards
 - Best Resort Accommodation
 - Runner up for Best New Hotel/Resort/Lodge
 - Runner up for Best Spa/Health Retreat
- HM Awards
 - Hotel of the Year
 - Resort of the Year
- Tourism Whitsunday Awards – Best Luxury Accommodation

2008

- UK Condé Nast Traveller Hot List
- USA Condé Nast Traveller Hot List
- Travel and Leisure USA – 'IT List' of the 30 best new hotels around the globe
- Australian Gourmet Traveller Awards - Best New Accommodation
- HM Awards – Best Resort
- Tourism Whitsunday Awards – Best New Tourism Development

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